How to Download and install the UAA VPN:

1. Navigate your web browser to: https://www.uaa.alaska.edu/about/administrative-services/departments/information-technology-services/getting-help/knowledge-base/connecting-with-cisco-anyconnect-vpn-client.cshtml
2. Click https://anc-vpn01.uaa.alaska.edu (link will open in a new window).
3. The Group dropdown box should have ANC-UAA-VPN selected.
4. Enter your UA username and password in the appropriate fields.
5. Click Login. You will be taken to a new page to download the install file.
6. There will be a blue button in the middle of the window. If you are using Mac, it will say Download for macOS. If you are using Windows, it will say Download for Windows.
7. A file named anyconnect-win-4.8.02045-core-vpn-webdeploy-k9 will download. Look for the file in your Downloads folder.
8. From Downloads, double click the file to begin the installation, following the prompts.
9. Click Finish on the last window to complete the installation

Connecting to the VPN:

10. If you're using Windows, find the program under the Cisco folder in the Start menu. If you're using a Mac, find the program under the Cisco folder in your Applications folder. Open the program.
11. If connecting after a new installation, enter https://anc-vpn01.uaa.alaska.edu into the dropdown field.
12. Click Connect.
13. Set the Group field as ANC-UAA-VPN. Enter Username and Password in appropriate fields.
14. Click OK.
15. You will be able to see the Client is connected when a little gold padlock appears on the icon in the system tray at the lower right corner of the screen (you may need to click the white arrow to see it).
16. If the Client does not connect, check that you are connected to the Internet.
17. If you still experience issues, please contact the Technical Support Center at 907-786-4646 or at uaa.techsupport@alaska.edu.

Connecting to the CBPP computers from on and off campus

1. Press your windows key and the letter R at the same time to open a run dialogue box
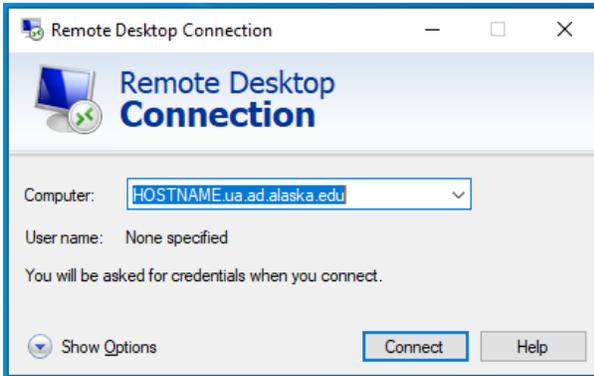

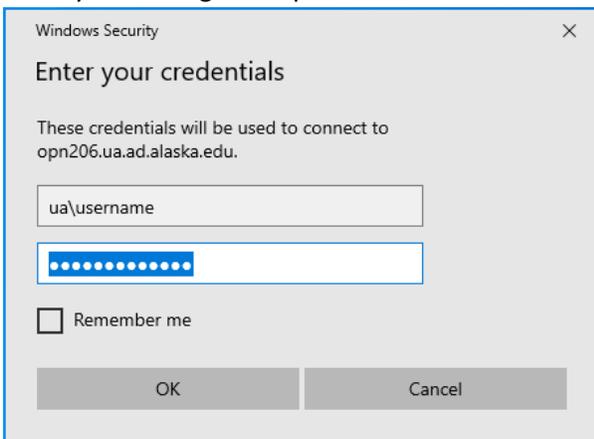2. In the run dialogue box type the letters: **MSTSC**
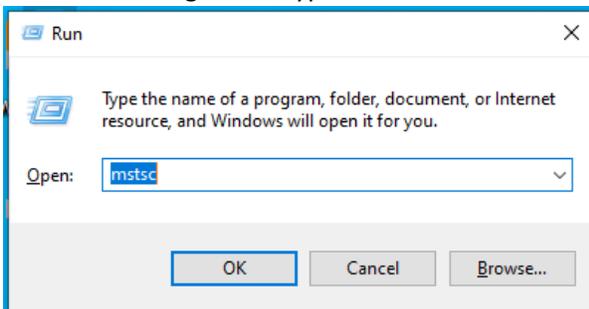
3. Press the OK key and a Remote desktop window will appear

4. Enter the hostname of the computer you would like to connect to followed by .ua.ad.alaska.edu, example: **OPN206.ua.ad.alaska.edu**

5. Click **connect**
6. Enter your UA login and password as shown in the image below.

7. A new window may appear stating "The identity of the remote computer cannot be verified. Do you want to connect anyway" Click **YES**.
8. You should now be connected to the computer of your choice